GUARANTEED RIDE HOME

Overview

When your company or organization participates in the Club Ride Commuter Services’ program, your employees can take advantage of Guaranteed Ride Home (GRH). GRH is Club Ride’s promise to commuters that if they actively report their commute alternative such as carpooling, riding transit or bicycling, at least four times a month, then they will be guaranteed up to five rides home per calendar year should they ever be stranded during a qualified emergency at no cost to you or your employee.

What is a qualified emergency?
- A sudden personal illness or emergency
- An immediate family member has an unexpected illness or emergency
- A carpool / vanpool driver has an emergency or unexpected overtime
- A supervisor requires unscheduled overtime

What is NOT a qualified emergency?
- Personal errands
- Planned medical appointments
- Business-related travel
- On-the-job injury
- Weather-related events
- Transportation system delays
- Utility system failures
- Building closings
- Voluntary overtime
- Termination

Steps for Employees to use GRH:
1. Choose the most efficient manner of traveling home, whether that means calling a taxicab, coordinating a ride with a co-worker, taking transit, renting a vehicle or using an employer-provided alternative.
2. Pay for the taxi/transit ride/rental car and keep the receipt. If you receive a ride from a co-worker, document the mileage. Reimbursement is limited to a maximum of $75.00 per ride.
3. When you return to work, see the on-site Transportation Coordinator (TC) to complete a Trip Summary describing the emergency, and attach the original receipt or mileage documentation. The TC will send the information to Club Ride for processing and a reimbursement check will be sent in the mail.

Where can GRH Go?
- Home
- Park & Ride Lot
- Transit station
- Child’s school or day care
- Medical facilities
- Interim stops as part of the emergency