

Veterans Medical Transportation Network for Senior and Disabled Veterans



Who can ride?

If you are eligible to receive medical treatment through the VA Southern Nevada Healthcare System (VASNHS), you are eligible for RTC VMTN service. Please have your valid VA Health Card and Nevada ID with you when riding any RTC transportation under this program, as proof of identification may be required to board some vehicles. Keep your information current and notify the RTC of any change to your address, phone number, emergency contact information or other applicable information.

Where will this service take me?

VMTN Fixed Route Service is provided by utilizing any one of the 39 routes within the established RTC service area.

VMTN ADA Paratransit Service is provided solely for VA approved medical appointments, within the established RTC service area, and is provided at the sole discretion of the RTC. VMTN ADA Paratransit Service is intended for medical use only. Unauthorized use of VMTN transportation service may result in a suspension of service. RTC staff reserves the right to make the final determination regarding what qualifies as a valid medical use of this service.

What is the Veterans Medical Transportation Network (VMTN)?

Veterans Medical Transportation Network service (VMTN) is designed to assist local senior and disabled veterans with no cost medical transportation needs. Effective July 2020, the VMTN program was revised to broaden veteran transportation options and to provide service to as many local veterans as possible. Under the VMTN program, free transportation is extended to active duty and honorably discharged local veterans.

The program provides effective and efficient transportation for veterans to and from their VA approved medical appointments, such as VA clinics, primary care physicians, and the Veterans Medical Center.

Eligible veterans may receive free monthly passes to be able to use the RTC Fixed Route system, at no out-of-pocket cost. In addition, veterans using the VMTN Fixed Route program may also use their free pass to ride anywhere within the RTC service area, utilizing all scheduled fixed route services.

Veterans who have successfully registered and are currently certified to utilize RTC ADA Paratransit service, may participate in the VMTN ADA Paratransit free transportation program, for transportation to and from their Veterans Affairs (VA) approved medical appointments.



ADA Paratransit Service to Medical Appointments

This program is for veterans who experience certain mobility barriers, which qualify them for certification to use RTC ADA Paratransit service under ADA guidelines. To use the VMTN ADA Paratransit Service you must be eligible to receive Veterans Administration health care service, you must be currently certified to utilize RTC ADA Paratransit service, and you must live within the RTC service area.

If you are not currently certified through RTC to ride RTC ADA Paratransit, please contact the RTC Certification team at (702) 676-1815 or TDD (702) 676-1834.

After you have received certification to ride RTC ADA Paratransit service, please register for the VMTN Paratransit program online at rtcsonv.com, or you may email VMTN@rtcsonv.com to initiate the registration process.

Plan your travel

To speak to a live Customer Care agent about fixed route services and schedules, please call (702)-228-RIDE.

To schedule your VMTN ADA Paratransit trips please contact the VMTN Customer Care team at (702) 678-VETS (8387) or TDD (702) 676-1834 Monday-Friday 7 AM to 6 PM.

You must book your rides one to three business days in advance. Please note that you may not book a trip on a Tuesday following a Monday holiday. Additionally, VMTN service is not available through the MyRTCPara application, but the application may be used to book full fare Paratransit rides.

For information on all services available for veterans, visit: www.rtcsonv.com/veterans

Register for Veterans Medical Transportation Network (VMTN)

FREE PASS /FIXED ROUTE SERVICE

This program is for veterans who are able to move independently. Registration to receive a free monthly fixed route pass does not require an in-person interview. You must be eligible to receive Veterans Administration Health Care Services, and live within the RTC Service Area. Registration may be completed online at rtcsonv.com, or you may email VMTN@rtcsonv.com to initiate the registration process.

TO REGISTER, YOU WILL NEED TO PROVIDE THE FOLLOWING DOCUMENTATION TO THE RTC:

- A completed application
- Front and back copies of your Nevada ID or Driver's license
- Front and back copies of your VA medical card or DD214 displaying an honorable discharge