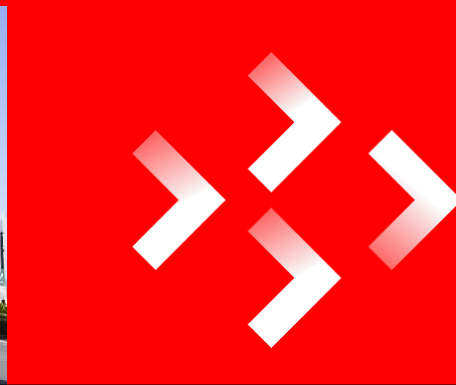




# Las Vegas Paratransit Engagement

## RTC TAAC Meeting

March 2026



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### What Engagement Means to Us:

#### Internal

An opportunity to:

- Build rapport with our team and foster positive team morale.
- Gather feedback on operations from an internal perspective.
- Address issues collaboratively (management and staff).



#### External

An opportunity to:

- Build trust with the community and authentic connections.
- Help address community needs outside of service provision and as a community partner.
- Gather feedback on service including transportation barriers, and other concerns about the paratransit services.



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# Transdev's Employee Engagement

We believe in the trifecta of appreciation, recognition, and development

## Save the Dates: Employee Engagement Calendar

### LEGEND

- ✓ **Required participation** (booklets/info provided)
- **Optional** (booklet, stories etc. available)
- **Additional opportunities** (more info available through MacCom team; reference will appear on intranet)

JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
➤ Mentoring Month	➤ Black History Month	➤ Women's History Day	➤ Stress Awareness Month	➤ Mental Health Awareness Month	➤ Pride Month
➤ Human Trafficking Awareness (Jan. 11)	➤ Rosa Parks Birthday + Transit Equity Day (Feb. 4)	✓ <b>National Employee Appreciation Day</b> (Oct 11 in March)	➤ National Volunteer Month	➤ Asian American Pacific Islander Month	➤ National Safety Month
➤ MLK Day (3rd Mon in Jan)	➤ Heart Month	➤ International Women's Day (March 8)	➤ Earth Day (Apr. 22)	➤ AV Day (May 31)	✓ <b>Mechanics Day</b> (June 12)
		➤ Transit Driver Appreciation Day (March 18) (for transit locations)		➤ Armed Forces Day (3rd Saturday of May)	➤ Juneteenth (June 19)
JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
➤ Hire a Vet Day (July 25)	➤ National Back to School Month (Stuff-a-Bus opportunity)	➤ Hispanic Heritage Month (Sept 15-Oct 15)	➤ Breast Cancer Awareness Month	➤ November (Men's Health Issues)	✓ <b>Transdev's 5 Days of Cheer</b>
➤ ADA Day (July 28)	✓ <b>Transdev Employee Appreciation Week</b>		➤ National Mentoring Day (Oct. 27)	➤ Diabetes Awareness Month	➤ International Person with Disabilities Day (Dec. 3)
			➤ Customer Service Week	➤ Veteran's Day (Nov. 11)	✓ <b>Holiday Stuff-a-Bus</b>



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# 2025 Employee and Community Engagements Recap



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## Community Sponsorships

- Hope for Prisoners Gala
- Latin Chamber of Commerce Infrastructure and Business Expo Luncheon
- Teamsters Local 631 Golf Tournament and Luncheon
- Nevada Child Seekers Family Festival
- Opportunity Village: HALLOVeen and Magical Forest Wheelchair train cart



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## August Engagements

- Rancho High School- Back to School Event with RTC
- Doolittle Active Adult Senior Center- Bingo
- Safety Blitz: IBMF/SMF Back to School Safety



- Employee Appreciation Week



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## October Engagements

- Safety Blitz: IBMF/SMF Distracted Driving and School Zones



- Meet the Manager Event



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## October Engagements Cont.

- Breast Cancer Walk / Awareness
- Disability Awareness Day
- RTC Joint Site Visits:
  - Adult Daycare Center of Henderson
  - Opportunity Village- The Linda Smith and Christopher family Campus
  - Nevada Adult Day Healthcare Center
  - Transition Services
  - Inclusion Fusion



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## November Engagements

- Veteran's Day BBQ
- Three Square Volunteering
- RTC Joint Site Visits:
  - Budget Watcher's
  - Progressive Choices



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## December Engagements

- 5 Days of Cheer and Spirit Week
- The Shade Tree Donation Drive
- Safety Blitz: Dashboard/Windshield treatment
- Operational Blitz: Farebox Procedures



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## 2025 Season Of Service

- **Las Vegas Paratransit 221 received 1<sup>st</sup> place in our nationwide Season of Service Campaign.**
- The purpose of this campaign was for all Transdev locations to showcase their dedication to our purpose by engaging with their community and participating in community service and outreach events.



## Ongoing Engagements

### Internal:

- Monthly Safety Blitzes and Operational Blitzes
- (New) Cheers for Peers: Monthly employee recognitions based on outstanding customer service, teamwork/positive workplace culture, and safety performances.

### External:

- Meet the Manager Events at partner agencies.
- Community Days/Events
- Sponsorships for events/agencies whose mission aligns with our work.
- RTC/Transdev joint site visits



**Thank you!**

