

## What is the Guaranteed Ride Home (GRH) program?

This is Club Ride's version of "commuter insurance" for members who regularly carpool, take the bus, vanpool, bike or walk to work. If you experience a qualified emergency, we'll reimburse you to get you home.

## What is a qualified emergency?

- A sudden personal illness or emergency
- An immediate family member has an unexpected illness or emergency
- A carpool / vanpool driver has an emergency or unexpected overtime
- A supervisor requires unscheduled overtime

## What is NOT a qualified emergency?

- Personal errands
- Planned medical appointments
- Business-related travel
- On-the-job injury
- Weather-related events
- Transportation system delays
- Utility system failures
- Building closings
- Voluntary overtime
- Termination

## How often can I use GRH?

Up to five (5) times per calendar year if you are an active Club Ride member reporting at least four (4) times in the last thirty (30) days and up to \$75 per ride.

## Where can GRH go?

- Home
- Park & Ride Lot
- Bus station
- Child's school or day care
- Medical facilities
- Interim stops as part of the emergency

### How does it work?

1. Choose the most efficient way of traveling home, whether that means calling a taxicab, Uber/Lyft, coordinating a ride with a co-worker, taking a bus, renting a vehicle or using an employer-provided alternative.
2. Pay for the rideshare/taxi/transit ride/rental car and keep the receipt. If you receive a ride from a co-worker, document the mileage. Reimbursement is limited to \$75.00 per ride.
3. When you return to work, redeem your Guaranteed Ride Home from your Club Ride member profile in the Featured Rewards menu. Complete the Trip Summary Form, describing the emergency, and include a copy of the original receipt or mileage documentation. Mail or e-mail to Club Ride for processing and a reimbursement gift card will be e-mailed to you.

### How do I get there?

- **Transit:** If transit is available within 30 minutes of the emergency at the origin and destination
- **Take a Lyft, Uber, or Taxi:** If the trip is less than 35 miles away
- **Rental Car\*:** If the trip is more than 35 miles away

### How will I be reimbursed?

When we receive your approved Trip Summary and a copy of your original receipt, Club Ride will e-mail a reimbursement gift card to you.

### Does my employer have to be a part of Club Ride?

Yes. In order for you, as a commuter, to participate in the GRH program, your employer must be a participating member with a designated Transportation Coordinator (TC). If your company is not currently a member of Club Ride, please call us for more information, and we will be glad to speak with your employer about joining. Also, please note that students are not eligible for the GRH program.

\* You must have a valid driver's license and major credit card, and in most cases be 25-years old to rent a car. Reimbursement covers a 24-hour, economy/compact rental with a maximum of \$75.00. Rental car insurance and fuel costs are not covered.